



Position: Tenant Support Worker- Casual
Program: Amethyst House and Pathways to Housing

Do you want to help people be the best version of themselves, while working in a team environment that supports you to also be the best version of yourself? Come join our team at Amethyst House! We have a unique, dynamic, fast paced, complex, intense, fun, and exceptionally rewarding work environment. Utilizing the housing first model, staff develop relationships with tenants and work with them to encourage positive life choices, focusing on helping them grow and develop their individual strengths and resiliency.

Canadian Mental Health Association (CMHA) – Central Alberta Region is a not for profit organization with over 50 years of experience helping vulnerable people in our community. We offer competitive wages, training, and regular opportunities for advancement.

The scope of work and responsibilities include, but are not limited to the following:

- Communicate and collaborate effectively with peers, tenants, guests, community members, and other professionals, both verbally and written.
- Develop positive relationships with tenants.
- Assist and actively support tenants with basic and complex needs.
- Ensure safety by screening and managing visitors according to guidelines.
- Maintain a safe and clean work and living environment.
- Serve as a role model for tenants.
- Cleaning duties as required.
- Other duties and committee work as assigned.
- Attend monthly staff meetings.

Desired qualifications and skills include:

- A minimum of a two-year Certificate or Diploma in a human services discipline; Degree preferred.
- Direct experience working with individuals who have experienced chronic homelessness is preferred.
- An understanding of complex needs such as brain injury, addictions, and mental illness.
- Strong written and verbal skills.
- Able to work shift work, including days, evenings, nights and weekends.
- Physically fit and able to climb stairs and lift up to 50lbs.
- Confidence in dealing with conflict and complex situations.
- Completion of Standard First Aid Level C CPR & AED.

We offer a competitive salary.

If you are passionate about working with vulnerable people in a creative and dynamic environment submit your resume to:

jobs@reddeer.cmha.ab.ca.

Please quote the Job Code **PSH Tenant Support Casual** in the subject line of your email and cover letter.

Closing Date: October 18, 2023 (Interviews scheduled week of October 24th)